

Illinois Commerce Commission**Pipeline Safety****Pipeline Safety Report****Inspection #: 2014-P-00449**

Operator: PEOPLES GAS LIGHT AND COKE CO.	Operator ID#: 15329
Exit Meeting Contact: (Not Applicable)	Total Man Days: 0
Pipeline Safety Representative(s): Steve Canestrini	
Company Representative to Receive Report: Tom Webb	Emailed Date:
Company Representative's Email Address: TJWebb@peoplesgasdelivery.com	11/19/2014

Inspection Summary

Inspection Type	Location	ICC Analyst	Inspection Unit(s)	Man Day(s)	Inspection Date(s)	Contact(s)
Compliance Follow-Up	Office	Steve Canestrini	North Shop	0	8/27/2014	

Statement of Activities

On August 25, 2014, Staff received a customer complaint from Peter Muntaner, at 5106 N Kildare, Chicago, pertaining to an Inside Safety Inspection, (ISI). Staff reviewed the complaint to determine compliance with applicable IL Adm. Codes and the Code of Federal Regulations adopted via IL Adm. Part 590.

The customer previously made an appointment with Peoples Gas Light and Coke, (PGL), to perform an ISI inspection on August 23, 2014. On August 22, 2014, the customer called PGL to report an odor complaint inside the customer's premise. PGL responded to the order and arrived at the premise at 16:09. The order was completed at 16:30 on August 22, 2014.

On August 23, 2014, the customer was still expecting PGL for the ISI inspection. The customer contacted PGL to inquire about the status of the ISI inspection. At this time the customer was informed the ISI inspection had been completed on August 22, 2014, as part of the odor complaint order. The customer stated the PGL employee who performed the odor complaint order did not perform the inspection, as the customer stated the meter and piping are located in a separate part of the premise and the customer would have had to let the PGL employee into the area to gain access to the gas meter and piping, which the customer states he did not do.

Staff requested the completed field orders pertaining to the above mentioned dates. The completed orders document the ISI inspection was completed on August 22, 2014, as part of the odor complaint call.

As PGL did not follow procedures stated in the Field Service Manual, Section 16 of the O&M Manual, Staff will consider this instance as an NOPV per the Code of Federal Regulations, section 912.605(a).

Exit Statement**INSPECTION FINDINGS****Compliance Follow-Up****Issues(s) Found:**

[NO ISSUES FOUND]

Notice Of Amendment(s) Found:

[NO NOAS FOUND]

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Notice Of Violation(s) Found:

2014-V001-00068 (Code Part [192.605(a)]) - Staff reviewed a customer complaint pertaining Peoples Gas Light and Coke, (PGL) not performing an Inside Safety Inspection, (ISI).as claimed completed by PGL. The customer previously had an appointment with PGL to perform the ISI inspection on August 23, 2014. On August 22, 2014, the customer called PGL to report an odor complaint inside the customer's premise. PGL responded to, and completed the odor complaint order on August 22, 2014. On August 23, 2014, the customer was still expecting PGL to perform the ISI inspection. The customer call PGL to check on the status of the order. He was told PGL the ISI inspection was completed on August 22, 2014, as part of the odor complaint call. The customer states the PGL employee did not perform this inspection, as the inside meter and piping are located in a separate part of the premise, where the customer would have had to give the employee access to this area, which the customer states he did not do. As the customer did not give the PGL employee access to the inside facilities, PGL did not follow their procedures pertaining to section 16 of their Field Service Manual.

PAST INSPECTION FINDINGS

Issue(s) Corrected:

[NO ISSUES CORRECTED]

Notice Of Amendment(s) Corrected:

[NO NOAS CORRECTED]

Notice of Violations(s) Corrected:

[NO NOPVS CORRECTED]